

PARTNER WITH THE WORKERS' COMP EXPERT.

Selecting a third-party administrator for your self-insured workers' compensation program can be difficult. You want a reliable, stable company you can trust to provide comprehensive solutions. You want someone with expertise in workers' compensation who uses the best proven methods to protect your employees and your bottom line. You want to see a track record of effective results. You want individual attention, flexibility and efficiency AND you want all of the above delivered with terrific service for you and your employees.

Meet Employers Alliance.

Employers Alliance provides fee-based property-casualty/claims administration, risk management, and consulting services to a broad range of self-insured employers, insurers and reinsurers. Since 1983, we have earned our reputation as workers' compensation experts who provide excellent service and results that matter. With a focus on early intervention, aggressive disability management, and return-to-work support, we outperform our peers in several categories, keeping your costs down and returning your employees to work faster.

A fresh perspective on third-party administration services

We're a company built on relationships. With Employers Alliance, you're not just a number to a revolving door of entry-level people. We partner you with a dedicated service team, including an experienced claim representative who shares our commitment to exceptional service and unparalleled reliability. Our in-house risk management staff work closely with you to develop service plans to prevent and control your losses. We provide you with ongoing communication on claim activity through online access to your claim data, telephone and email communication, reporting packages, and regular face-to-face claim meetings, as needed. This continuous contact is vital in resolving your claims quickly and appropriately.

A knowledgeable team, at your side

Workers' compensation laws are ever-changing. Our claim professionals use their in-depth knowledge of current case law to your benefit. We can help you navigate the minefield of forms, requirements and legislation, and reduce your administrative workload and eliminate fraudulent claims. Your dedicated service team will use proven claim handling techniques, state-of-the-art technology and the latest in medical cost management principles to control your losses. We promptly manage all aspects of a claim from the filing of the initial report to a timely, equitable conclusion.

Prompt Reporting – The Key to Controlling Costs

Once you report a claim to Employers Alliance through our online or telephonic reporting systems, we aggressively manage that claim toward a cost-effective and fair conclusion, through:

- ▶ Online filing with the Central Index Bureau, identifying prior claims and potential fraud
- ▶ 24-hour three-point contact with you, the injured employee and the treating physician, to quickly document all facts related to the injury
- ▶ Determination of compensability and a comprehensive plan of action
- ▶ Determination of subrogation potential, including aggressive pursuit of recovery on your behalf, wherever possible

Results That Matter

Employers Alliance has more than 20 years of experience in protecting your employees and your bottom line. One client saved nearly \$400,000 over three years through a close working partnership with Employers Alliance. Another experienced a 46% reduction in workers' compensation claim costs during our first year together and a 56% reduction the following year. Another has not lost a litigated case in over four years. We regularly outperform our peers in key categories, from pending claim count per claim representative, to percent of claims closed. Testimonials from satisfied clients in a wide variety of private and public sector applications are available upon request.

Want to Know More?

Discover how Employer Alliance's fresh outlook on claim administration services can lead to better outcomes for you and your employees. Contact us today at 1-888-654-7100, or visit our website at www.eains.com.



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